



U.S. Consumer Product Safety Commission – Fast Track Recall Alert

Recall Date: May 5, 2017

Recall Number: 17-742

Segway Reannounces Recall of Off-Board Chargers for Segway Personal Transporters Due to Shock Hazard (Recall Alert)

Recall Summary

Name of Product: Off-Board Chargers for Segway Personal Transporters (PT)

Hazard: A wire inside the charger can detach and touch the side of the charger, posing a shock hazard.

Remedy: Repair

Consumers should immediately stop using the recalled chargers, unplug and contact Segway or the Segway dealer from whom it was purchased to receive a free replacement power cord equipped with a ground fault circuit interrupter (GFCI). Segway is contacting consumers directly.

Consumer Contact: Segway toll-free at 866-473-4929 from 8 a.m. to 5 p.m. ET, Monday through Friday or online at www.segway.com and click on Off-Board Charger Recall for more information.

Recall Details

Units: About 24 (in addition, 17 were previously recalled in [September 2015](#))

Description: This recall involves Segway PT Off-Board Chargers manufactured from January 2015 to October 2016 with part number 23288-00001. The chargers are black, box-shaped and measure 8 inches wide by 13.75 inches deep by 4 inches high. Two wires used to connect the unit to Segway PT batteries extend from one end. The Segway brand name is on the charger above these wires. Chargers with the following serial numbers are included in the recall: 15201C000362, 15201C000364, 15201C000366, 15208C000404, 15208C000406, 15222C000460, 15225C000486, 15225C000489, 15225C000494, 15242C000546, 16210C000621, 16210C000629, 16210C000630, 16210C000631, 16210C000632, 16210C000635, 16210C000636, 16214C000638, 16214C000639, 16214C000641, 16214C000642, 16214C000643, 16214C000645 and 16214C000646. The serial number and part number are on a silver data plate attached to the bottom of the charger.

Incidents/Injuries: None reported

Sold exclusively at: Authorized Segway dealers and distributors and directly from Segway Inc. from January 2015 through April 2017 for about \$920.

Manufacturer: Segway Inc., of Bedford, N.H.

Manufactured in: United States



Photo: Segway PT Off-Board Charger



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800